Enhancements to the Deficiency Response Process

A feature has been added to provide law firms with a more efficient way to manage and track their responses to claim deficiencies. This new feature is optional and is available for the AWI, B&W, OC/FB, Federal Mogul, FK, PCC, USG, WRG and O-I Trusts.

In order to provide law firms with an efficient way to manage and track deficiency responses, the Deficiency Grid at the top of the claim form has been updated with two new columns: *Responding To* and *Pending*. To view this grid, click on the **<Claim Form**> button on the claim's general page and at the top of the next page (first page of the claim form), click on the **<Show**> button next to the **Deficiencies** label.



Updated Deficiency Grid – Read Only

In the Read Only mode (prior to clicking the edit button), users will only be able to view the Pending column. This column will capture the date the deficiency was responded to once an edit has been made for that deficiency.

| [| eficiencies) | | | Hide |
|---|-----------------|---|-------------|------------|
| | | Save To | File < 1 to | o 3 of 3 > |
| | Deficiency Code | Description | Source | Pending |
| | 128 | No Medical Documents Provided | oc | |
| | 229 | Exposure is all Post 1982 | ос | |
| | 7208 | Litigation Page Failure to Elect Jurisdiction | ос | |

Updated Deficiency Grid – Edit Mode

In the Edit Mode (after clicking the edit button), users will be able to check the "Responding To" box next to the specific deficiency code(s) that they are currently responding to. Only the codes the user selected will display a date after the edits have been submitted.

| [| Deficiencies | | | | | | | | |
|---|-----------------|---|--------|--------------------|------------|--|--|--|--|
| | | | : | Save To File < 1 t | o 3 of 3 > | | | | |
| | Deficiency Code | Description | Source | Responding To | Pending | | | | |
| | 128 | No Medical Documents Provided | ос | | | | | | |
| | 229 | Exposure is all Post 1982 | ос | | | | | | |
| | 7208 | Litigation Page Failure to Elect Jurisdiction | oc | | | | | | |

Linked Claims - If the Deficiency Code the firm is responding to is a common code across multiple linked claims, the "Responding To" and "Pending" dates will be copied across to the linked claims.

Updated Deficiency Grid – Edited Read Only

After making edits to the claim, the firm can view the updated Deficiency Grid with the dates the specific deficiencies were responded to. Once the updates to the claim have been reviewed by the Facility, the dates in the Pending field will be removed if the deficiency still applies to the claim.

| [| Deficiencies | | | Hide |
|---|-----------------|---|-------------|-----------|
| | | File < 1 | to 3 of 3 > | |
| | Deficiency Code | Description | Source | Pending |
| | 128 | No Medical Documents Provided | oc | |
| | 229 | Exposure is all Post 1982 | oc | 3/18/2013 |
| | 7208 | Litigation Page Failure to Elect Jurisdiction | OC | 3/18/2013 |

Updated Changes Grid - Deficiency Response Tracker

The updates to the Deficiency Grid as well as the edits to the claim will also appear on the Changes tab. The table labeled "DeficiencyResponseTracker" displays the changes made to the grid. Click on the Identifying Info link in the red font to view the details of the changes.

| General | Medical Deficiency Cha | nges | | |
|---------|---------------------------|--|------------------|---------------|
| | | N. | Save To File < 1 | to 12 of 12 > |
| Version | Table | Identifying Info | Date Changed | Reviewed |
| 9 | DeficiencyResponseTracker | Responded To: 229,7208; Source Trust [OC] | 3/18/2013 | No |
| 9 | Exposed | Updated johnson, john , 444990000, 4/2/1938; Source Trust [OC] | 3/18/2013 | No |
| | | | | |
| | | Change Dataile | | |

| | | | | | | | | | _ | |
|---------|------------------------------|--|-------------------|--------------|--------------|--------------|-----------------|----------|---|--|
| | Save To File < 1 to 1 of 1 > | | | | | | | | | |
| Version | Table | Identifying Info | Column/Field | Old Value | New Value | User Name | Date Changed | Reviewed | | |
| 9 | DeficiencyResponseTracker | Responded To: 229,7208; Source Trust [OC] | TrackedDeciencies | | | wberrioz | 3/18/2013 | No | | |

Updated Deficiency Tab – Standard Deficiencies Grid

On the Deficiency Tab, the grid has also been updated with the "Pending" column that will display the date the deficiency was responded to. The Pending dates in this section will also be removed once the new information has been reviewed.

| Standard Deficiencies | | | | | | | | | |
|------------------------|---|-----------------|-------------------|-------------|--------|----------|--------------|-----------------|-------------|
| | | | | | | Sa | ve To File < | 1 to 3 of 3 $>$ | |
| Deficiency Code | Description | Deficiency Date | Notification Date | Date Closed | Source | Status | Pending | Last Edit | Last Editor |
| 128 | No Medical Documents Provided | 3/18/2013 | none | none | oc | Accepted | | 3/18/2013 | wberrioz |
| 229 | Exposure is all Post 1982 | 3/18/2013 | none | none | oc | Accepted | 3/18/2013 | 3/18/2013 | wberrioz |
| 7208 | Litigation Page Failure to Elect Jurisdiction | 3/18/2013 | none | none | oc | Accepted | 3/18/2013 | 3/18/2013 | wberrioz |

Updated Reports – Deficiency Reports

In the Reports section, the Deficiency Report will now include the Response Submitted dates for the deficiencies which the firm has responded to.

| Review Deficient Report | | | | | | | | |
|--------------------------|---|---|--|-----------|------------------|------------------|--|--|
| Deficiency Detail Report | | | | | | | | |
| Owens Corning/Fib | Owens Corning/Fibreboard Asbestos Personal Injury Trust (OC) | | | | | | | |
| Attorney | Claim Number | Last Name | First Name | SSN | Paperwork | Status | | |
| Smith, Robert R | | | | | | | | |
| | 11154405 | Anderson | William | ****99999 | No | Review Deficient | | |
| | | 228: Significant or Exposure is Insuff | or Cumulative Occupational fficient | | [Response Submit | ted: 03/18/2013] | | |
| | | 128: No Medical I | Documents Provided | l | [Response Submit | ted: 03/18/2013] | | |
| | 11154403 | johnson | john | *****0000 | Yes | Review Deficient | | |
| | 229: Exposure is all Post 1982 [Response Submitted: 03/18/2013] | | | | | | | |
| | | 128: No Medical Documents Provided [Response Submitted: 03/18/2013] | | | | | | |

Updated Notifications – Deficiency Reports

The Notifications reports for Review Deficiency and Release Deficiency have been updated to include the "Response Submitted" date for any deficiencies that were responded to by the law firm.

• **Review and Release Deficiencies** – When viewing or printing the reports in the Notifications section, the "Response Submitted" date will be displayed next to each review deficiency code that the law firm responded to.

| List of D | eficiencies for | |
|-----------|--|----------------------------------|
| | Firm: Acme Law | Attorney: Robert R Smith |
| | As of: 3/18/2013 | March 18, 2013 |
| Claim # | Name | SSN |
| 11154403 | johnson, john P | *****0000 |
| | 128 - No Medical Documents Provided | _ |
| | 229 - Exposure is all Post 1982 | [Response Submitted: 03/18/2013] |
| | 7208 - Litigation Page Failure to Elect Jurisdiction | [Response Submitted: 03/18/2013] |
| 11154405 | smoth, john F | *****99999 |
| | 128 - No Medical Documents Provided | [Response Submitted: 03/18/2013] |
| | 228 - Significant or Cumulative Occupational Exposure is Insufficient | [Response Submitted: 03/18/2013] |
| | Total: 2 C | laim(s) |

| List of De | eficiencies for | |
|------------|--|----------------------------------|
| | Firm: Acme Law | Attorney: Robert R Smith |
| | As of: 3/19/2013 | March 19, 2013 |
| Claim # | Name | SSN |
| 11025747 | Santos, Juan T | *****7647 |
| | R07 - Incomplete Release Uploaded | |
| | R16 - Notary not complete or missing information | [Response Submitted: 03/19/2013] |
| 11131236 | Baun, Robert T | ****5043 |
| | R05 - No Death Certificate | |
| | R22 - Personal representative is deceased | [Response Submitted: 03/19/2013] |
| | Total: 2 | ? Claim(s) |